Corrections Policy

How we review and correct factual errors.

Our standard

Correct quickly. Explain clearly. Preserve the record.

Applies across the website, downloadable publications, and social platforms.

SCOPE

Factual errors only

Minor spelling, grammar, formatting, or accessibility edits may be made without a correction notice where the meaning is unchanged.

Report a factual error

Use the website contact page. Include the page or post, the claim, the source, and the evidence you want reviewed.

Review within 5 working days

Receipt Brief assesses the published evidence, any submitted evidence, and whether the public factual record needs to change.

Editor decision

The Editor makes the final decision on a factual correction, clarification, update, or retraction.

LEVELS OF CORRECTION

Minor factual fix	Corrected in place and recorded in the public Corrections Log.
Material correction	Correction note added to the original item and linked to the public Corrections Log.
Meaning or conclusion changed	A prominent notice explains what changed, why, and the effect on the piece.
Retraction	Where the central factual basis cannot be supported, the item may be withdrawn and replaced by a clear notice.

Transparency & Review

How the public record is preserved when content changes.

PUBLIC CORRECTIONS LOG

Every factual correction is traceable.

A link sits next to the source links on the original item.

VERSION CONTROL

A simple public page. The audit trail behind it.

For each correction, a record is maintained:

- title or item ID
- publication and correction dates
- platform and URL
- original wording
- corrected wording
- evidence reviewed
- decision and editor note

UPDATES ≠ CORRECTIONS

A correction fixes something that was wrong when published.

Updates are not treated as errors.

The aim is a readable current version without erasing what was previously published.

DISPUTES & RIGHT OF REPLY

Evidence first.

Requests for further review are welcome. Receipt Brief will not alter evidence-based, factual, politically neutral material solely because a person or body disagrees with its implications.

Cited people, bodies, organisations, and Departments of Government may request a review or submit additional information.

Any information relied on for a change must be public, clear, accessible, and capable of being cited. Private assurances or inaccessible evidence are not enough to change the public record.

Across platforms Website content is corrected directly. Social posts may be archived and republished with a clear correction note; the visual itself is revised where appropriate.